

### Dos & Don'ts

# **Data Privacy**

**Issue Date:** 22 January 2024

Applies to (Region): All
Applies to (Department): All

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### **Identification of Personal Data\***



DO	DON'T
✓ Determine whether data is Personal Data and if it belongs to the Special Categories of Personal Data <u>before</u> handling it.	Don't forget that Personal Data can be present in any format (hard copy or digital format, and in writing, picture or audio).
Always consider whether you can use Anonymous Data (versus Personal Data) to accomplish your business purpose.	Don't assume that data is not Personal Data just because it does not include a name.
✓ Record your Personal Data Processing as a "New DP request" on Envu's DP COCKPIT.	Don't collect any Special Categories of Personal Data (i.e. Religion, Political opinions, Health Data) except if you have the express consent of concerned individuals.

<sup>\*:</sup> information that directly or indirectly identifies a particular individual, such as a customer, employee, business partner, shareholder or supplier, or related to an identified or identifiable individual, including characteristics or preferences, behavior or communications.

### **Data Processing\* Lifecycle**



DO	DON'T
Remember to assess a new Processing Activity along the Data Processing Lifecycle (from the collection of data to their deletion).	<ul> <li>Don't forget that Personal Data can also be collected by third parties on behalf of Envu.</li> <li>Don't forget that making Personal Data available to third parties, including by granting access to Envu's IT systems, qualifies as a transfer.</li> <li>Don't forget that even transfers of Personal Data within the Envu group can be subject to applicable Data Privacy laws.</li> </ul>

<sup>\*:</sup> any operation or set of operations that are performed on Personal Data.

## **Privacy Agreements\***



	DO		DON'T
Person rules of conse	nal Data is permitted by local statutes, or regulations, or that you obtain a valid	×	Don't place any conditions or requirements on consent – consent must be given freely.  Don't assume that you may use Personal Data for any purpose simply because you



from Data Subjects or to check whether another legal basis is possible before processing personal data. In case of doubt, you must be able to provide proof that you have a valid legal basis.

✓ Check with Envu Global DP Business Partner to determine whether sharing Personal Data with a third party is permitted, and whether Envu must enter into a Privacy Agreement with the third party before transferring Personal Data for the first time.

may have access to it.

- Don't assume that you may Process Personal Data in a particular way because another company does it that way.
- Don't transfer Personal Data unless you are certain that you have any needed statutory permission or consent.
- Don't assume that you are allowed to transfer Personal Data to a third party just because Envu has a contract with that party a legal basis and/or a Privacy Agreement may still be required.
- Don't assume that you may access and share Personal Data with anyone within Envu without first checking whether it's legally acceptable and if transfer to a different legal entity is permitted.

### **Transparency and Fairness**

DO

Make sure that you always provide a Privacy Statement to Data Subjects that informs them about the Processing of Personal Data in a concise, transparent, intelligible, and easily accessible form, using clear language.

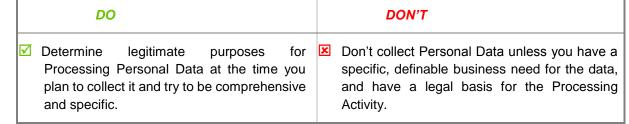
- DON'T
- Don't hide or disguise Processing Activities from affected Data Subjects.
- Don't provide information to Data Subjects that are irrelevant to the Processing of their Personal Data. It might confuse them.
- Don't confuse Privacy Statements with privacy policies. Privacy statements are mainly used externally to inform Data Subjects, whereas Privacy Policy is an internal document.
- Don't confuse Privacy Statements with obtaining Data Subjects' consent. Privacy Statements are only information / notification documents. Don't ask Data Subjects to confirm that they agree with or have read a Privacy Statement.



<sup>\*:</sup> Legal document between an organization and a service provider that establishes the terms of how personal data will be used and should be protected.



## **Purpose Limitation**





### **Data Minimization**

	DO		DON'T
V	Make sure that the Personal Data you collect is absolutely necessary to fulfill the purpose for which you are authorized to collect the Personal Data.	×	Don't collect more Personal Data than required just because you are concerned that you might want it at a later date or for a different purpose.
V	Use Pseudonymized Data instead of direct identifiers when possible.	×	Don`t forget that Pseudonymized Data can still be Personal Data.
<b>▼</b>	Make sure the principle of "Privacy by Design" is integrated in each new project involving the processing of Personal Data.		

#### **Data Retention & Deletion**

	DO		DON'T
<b>✓</b>	Determine the retention period (or at least the criteria for determining it) before starting a new Processing activity.	×	Don't delete Personal Data until you confirm that applicable retention obligations do not require you to keep them.
<b>✓</b>	Consult with the Global DP Business Partner for retention and deletion requirements.	×	Don't keep Personal Data beyond established retention periods unless required by law (e.g.,
<b>V</b>	Delete or destroy Personal Data in accordance with local laws and Envu procedures.		legal hold).
<b>V</b>	Delete of Personal Data when it is no longer necessary for the purpose for which it was collected and Envu is not legally required to retain it.		
<b>✓</b>	Implement regular checks for the current status of retention / deletion obligations.		
$\overline{\mathbf{V}}$	Include Personal Data from back up or		



archiving systems into your retention and deletion process.

## **Integrity and Confidentiality**

DO	DON'T
Consider the security requirements you not to put in place to protect Personal Data including appropriate technical organizational data security measure before collecting them.	who is supposed to process Personal Data on Envu's behalf without first assessing that the
Make sure to agree on appropriate techr and organizational measures with any t party that processes Personal Data Envu's behalf.	hird
Remember to regularly check appropriateness of technical organization measures.	the and

## Risks derived from the usage of Artificial Intelligence tools

	DO		DON'T
[	✓ Consult Envu IT Global Lead <u>and</u> Global DP Business Partner prior any use of new Al- based tools.	×	Don't use any Al based tools to share Individuals Personal Data except if you collected prior consent from them.
		×	Never share Envu Business information with AI-based tools.

### **Data Subjects' Rights**

	DO		DON'T
✓	Immediately contact Envu Global DP Business Partner when receiving a request from a Data Subject who would like to get access to all his Personal Data or would like	×	Don't dismiss or take lightly a request from a Data Subject, no matter how trivial the concern may seem to you.
	to edit, delete or transfer his Personal Data.	×	Don't ignore a request for deletionbecause it is not possible due to retention obligations – If
V	Make sure that all Personal Data are accurate and correct any errors, even if an error seems minor or unimportant.		the deletion is not possible in the system, make sure the said Personal Data are archived in order not to continue using them.





### **Data Privacy Incident and Personal Data Breach**



#### **Interactions with Authorities**



	DO		DON'T
Partner	iately notify Envu Global DP Business , Region Legal Counsel or Local DP sador when an authority reaches out	×	Don't try to answer or handle any request from an authority by yourself.

#### **International Personal Data Transfers**



	DO		DON'T
<b>▼</b>	Before deciding to share personal data with a third party, immediately contact Envu Global DP Business Partner to check if the transfer project is legally possible and applicable requirements.	×	Don't implement any data transfer to third party without preliminary check that you have a legal basis to implement it.

The complete version of the Envu Data Privacy policy # 5.02 is available in Envu Management Regulation Tool: Management Regulation Tool - 5.02 Data Privacy - All Documents (sharepoint.com)